Based on the calls, emails and grievances received from the aspiring candidates of NEET (UG), 2018 till 14/02/2018, following information is being provided for needful for the aspiring candidates in addition to the FAQs already hosted on website:

S.N.	Question	Answer
1	I have submitted the fee but my confirmation page has not been generated.	The generation of confirmation page is linked with payment of fee. If your fee has not been received on NIC portal, confirmation page will not be generated. If you have paid the fee and confirmation page has not been generated, you are requested to make the efforts to take the print out of your confirmation page in next 24 hours as there could be delay in updation of fees on NIC server from your gateway payment. This updation is done within 24 hours maximum. Thereafter if your confirmation page is still not generated, pay the fee once again and take the printout of the confirmation page. The excess fee paid will be automatically refunded in your account.
2	I have made the double payment, when my additional fee will be refunded to me.	The fee not updated will be refunded to you by your bank/payment gateway within 7 working days in the same account from where the payment has been made. This is as per the bank's policy.
3	I have submitted the form and now I wish to make the payment of fee. However, the payment of fee i.e. Step 3 page is not available.	The payment of fee is step 3. This could be reached through candidate's login after entering User Id and Password which has been generated by the candidate.
4	I am making payment of fee through net banking, however unable to make the payment.	If payment of fee through net banking is not successful you may use other modes also for making the payment of fee within due period only. Other modes are Debit/Credit Card and e – wallet etc. In any case, you will not be permitted to make the payment after the last date of submission of fee and your candidature without the fee will not be accepted.
5	In my Aadhaar Card only the name of my mother is mentioned being the ward of single parent. There is no name of my father in my Aadhaar Card.	Please mention your father's name as "XXXX", if the father's name column is blank in the Aadhaar Card.
6	When I am submitting my application form, after some time, my session is expired before submission of online application form. Thus, application remains unfilled/un-submitted.	The maximum time for submission of application form is 30 minutes. If you are submitting application and taking more than the stipulated time, session will expire. To avoid this situation, you may first submit the one part of application and then save it as draft. In the similar manner you can complete the application form. It is advised that desired information may be kept ready to save the time.
7	How I will get proof of fee paid to CBSE for NEET, UG 2018	Once Confirmation page is generated, it means you have paid the fees. Further, in the confirmation page in lower portion the fee details, transaction made and the transaction id are provided. In addition to above no separate receipt of payment of fee is provided.

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8	While submitting the application, I have committed mistake by filling my category as UR in place of SC.	Clear instructions were given to submit the details correctly and carefully. However, only one opportunity will be given to the candidates to make the correction in their specified data from 12/03/2018 to 16/03/2018. Candidates can make correction only during this period. Neither opportunity will be given to the candidates after this schedule and nor any request on the same will be accepted by the CBSE.
9	While filling the application form I have interchanged the parents name i.e. mother name has been mentioned in father's name and father's name is mentioned in place of mother's name.	
10	I have submitted the wrong qualifying code, how to get it corrected?	The submission of correct details is the responsibility of the candidate and result will be prepared based on the same data and no change will be made by the CBSE in any manner.
11	I wish to change my examination city which has been already submitted in application form?	
12	I have uploaded the photograph without name and date of taking photograph. What need to be done?	In the uploaded photograph, no change is allowed now. The photograph without name and date of taking photograph will be accepted by the CBSE, if otherwise found correct.
13	I am a citizen of Nepal, neither I am having Aadhaar number and nor having passport number. How to submit the form?	Any Govt. Identity Proof will be accepted.
14	When I am uploading the photograph and signature after taking the photograph from mobile, it is not being uploaded.	In such cases, open photograph in photo shop and save it in jpg format and thereafter upload the same on website.
15	I have passed class XIIth from the National Institute of Open Schooling/State Open School. Now, I have been made ineligible for NEET(UG) 2018, kindly accept my candidature.	CBSE is responsible for holding the examination. The eligibility criteria have been provided by Medical Council of India (MCI) which is stipulated in the Information Bulletin. Many queries are being received on the eligibility criteria from candidates who have passed from open school, private candidates etc. Such candidates are advised to follow the instructions given by MCI. CBSE has no role to play in it. Therefore no reply to any such query on the eligibility condition will be given by the CBSE. To ensure your eligibility, the simple formula is that you kindly verify your eligibility by ensuring that you must have studied Physics, Chemistry, Biology/Bio-Technology with English (Core) continuously for 02 years and must have secured 50% marks individually and otherwise.